





# The customer journey

#### Customer journey

From nothing to broad market leader in 5 years



#### #1 where it matters in catalogue sales

Short-range wireless development kits















### Global presence - local expertise

- Broadline distributors with 10-100's of product lines globally or in several regions
- Distribution application engineers trained by Nordic
- Perform important fulfilment and logistic services for Nordic
- Joint seminars and workshops
- Promoting and selling both long- and short-range portfolio from Nordic

**Broadliners** 







NASDAQ: AVT

#### Local presence - deep expertise

- Small number of product lines and only focus on Nordic in one region
- Most provide design services for end customers
- Deep engagement with local Nordic technical and sales resources
- Joint seminars and workshops
- Promoting and selling both longand short-range portfolio from Nordic

#### Value Add Distributors







































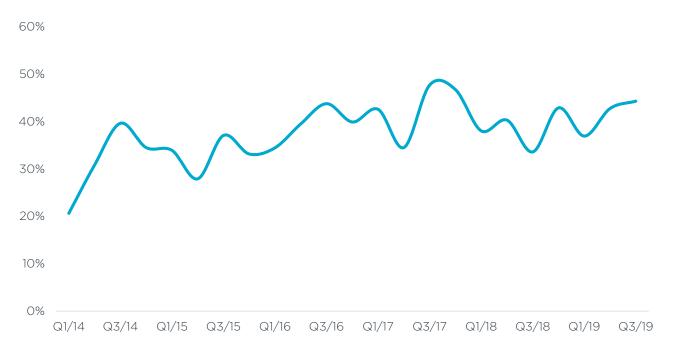






#### Undisputed #1 in the Bluetooth broad market

Market share - Bluetooth Low Energy end-product certifications\*



End-product certifications, Nordic Q3 19 +39% +11% V-0-V q-0-q

Source: DNB Markets

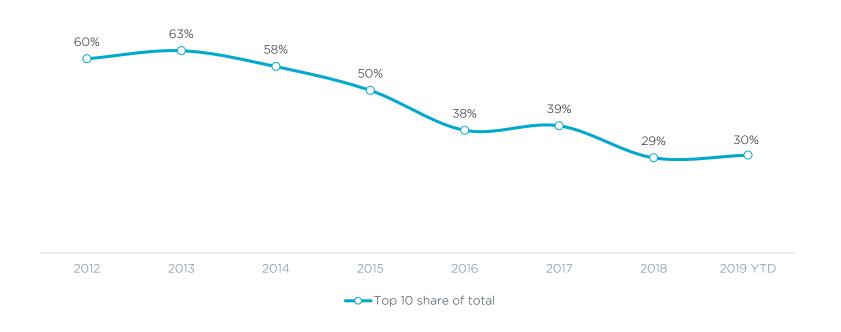
Almost two decades of sales experience and distribution channels now deployed to sell our cellular IoT solution!

# Q3 - broad range of new product launches



### Reduced dependency on clients or products

Top-10's share of Bluetooth LE has been halved



#### Solid positions with the vertical market leaders

Working closely with market segment leaders and key accounts

Targeted business development teams with strict success criteria

Tier 1:

Direct

Influence and sales processes

Working closely with market segment leaders and key accounts

Targeted business development teams with strict success criteria

Early involvement to establish proof-of-concepts

Aligning product roadmaps with customer requirements

Creating long-term partnerships for scaling over time

Broad market engagement:

Indirect influence and
distributed sales processes

Ecosystem partnerships

Engineering communities

Distributor catalogue sales

#### Example: The Tile + Nordic partnership

- Tile recently announced new range of products using nRF52810 from Nordic
  - "Tile Sticker', 'Tile Pro', 'Tile Mate', and 'Tile Slim'.
- Tile finding-technology integrated into new Nordic SDK package
- Tile and Nordic partnering on a high level to enable existing Nordic customers to incorporate Tile technology







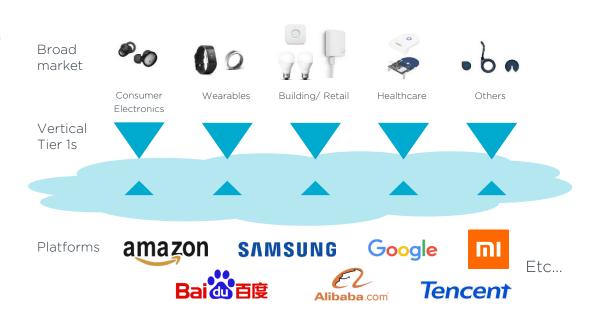


New range of Tile devices coming to the market built on nRF52810 SoCs

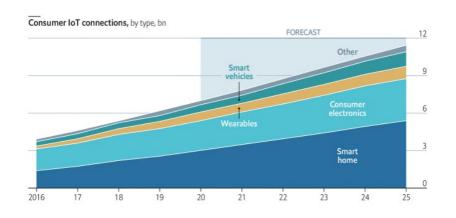


### Strengthening the focus on global tier 1s

- "Things" increasingly connect through platforms and the cloud
- Large market opportunity in servicing the platforms and their ecosystems
- Our product volumes and Bluetooth LE customer base ensures interoperability and attractiveness when connecting to platforms

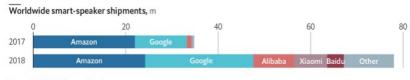


# Smart hubs/speakers control connected home



"The correlation between ownership of smart hubs/speakers and smart devices across multiple use cases suggests that smart hubs are increasingly the control platform of choice for connected homes

-GSMA Intelligence, Feb 2019



Sources: GSMA Intelligence; Canalys
The Economist





# Xiaomi ecosystem - already using Nordic





Mi VR



Mijia smart door lock



Mi Quartz Watch



70mai Tire Pressure Monitoring System



Mi Bunny MITU robot

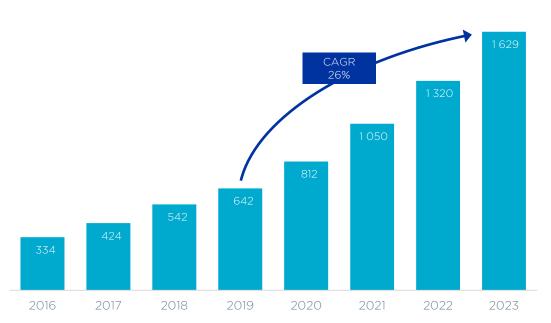
### Xiaomi ecosystem - huge potential

Strategy to interconnect their own products with third parties



#### Strong market outlook for Bluetooth LE

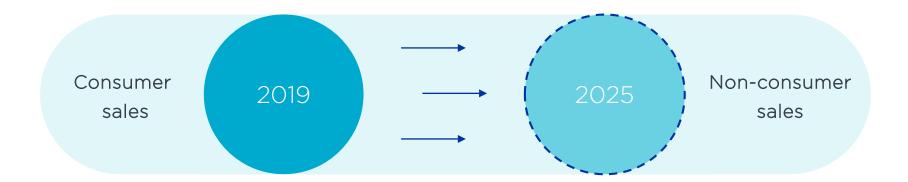
IHS: Bluetooth Low Energy market outlook, million units



- Mobile/PC HID market levelling out
- Continued solid outlook for established verticals like Smart Home, wearables, retail, gaming/VR&AR, etc.
- Several emerging verticals hold potential to drive growth higher

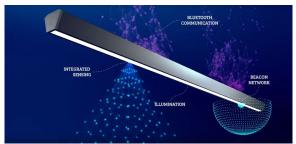
# Landscape is changing

Strong growth within non-consumer



#### Major opportunities in disruptive verticals

- We might be underestimating potentially disruptive applications in e.g.:
  - Smart Home
  - Smart lighting
  - Drug delivery & disease monitoring
  - Logistics/Asset tracking
- Each may grow into several hundred million unit markets over the next 5 years
- Product and services development roadmaps targeted to unlock the volume and value potential









#### Smart lighting is in the early stages

- Large untapped market only a small fraction of lighting is connected
- Upside potential supported by solid growth drivers
  - Fast increasing adoption of LED
  - Stricter EU lighting regulations on energy labelling and ecodesign
  - Large government-backed initiatives on smart cities, sustainability and energy usage
  - Strong use cases in both the enterprise and consumer markets



### Lighting is becoming the building backbone

- Connected lighting in the professional market is moving to mesh networks for light control, monitoring and building automation
- Occupancy & positioning
- Movement & direction
- Temperature & HVAC control
- Security & alarm systems
- Predictive & preventive maintenance
- Beacons
- Etc.

#### Smart lighting = Big Data



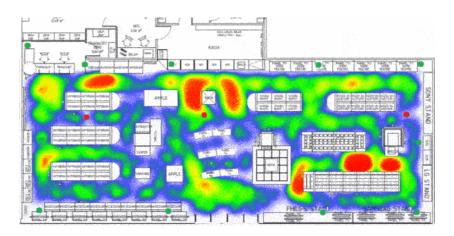
### NOD partnering with lighting IoT leaders

- Partnered with Gooee in 2016, a leader in IoT building intelligence
- Gooee has demonstrated how lighting can be used to automate entire buildings or portfolios of buildings
- Wireless connectivity from Nordic is a key ingredient in this setup.



Gooee and croonwolter & dros in July signed a contract to connect over 5,000 buildings to Gooee's IoT platform

### Example: Heat maps and beacons/proximity



- Where are people? How many?
- How long have they been there?
- Does HVAC need adjusting?
- Do restrooms need cleaning?



- What's the most valuable space?
- Can we improve space utilization?
- Who is moving where?
- Can we influence consumers?



### Drug delivery and disease monitoring



Self-injection pens



Metered inhalers



Diabetes pumps

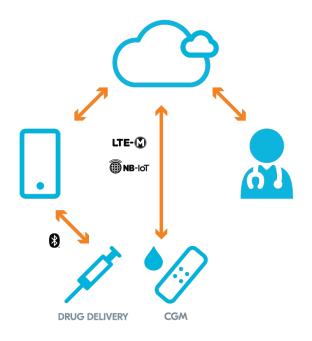
# Large potential markets for connected devices

 Disease areas: Diabetes/insulin, glucose, asthma, allergies, respiratory diseases, growth hormones, blood pressure, other

#### Strong technology roadmap needed:

- Competitive cost points needed to unlock highvolume disposable markets
- Size and power constraints
- Processing power requirements/battery tech
- Adherence to regulatory regimes will influence rollout

#### Typical Use Case for Medical Adherence



#### Medication management

- Automated medication diaries
- Amount, timing, type of medication
- Correct usage of delivery device

#### Notification and usage statistics

- Family and/or doctors/hospitals
- Feedback to pharma companies

#### Examples



Dexcom (CGM)



Aterica Health (Injector Case)

# Summary & Outlook

- Excellent position in the growing
   Bluetooth Low Energy market
- Broad market leader with strong ties to vertical tier 1s and platform ecosystems
- Fortifying positions in growing established verticals
- Targeting potentially disruptive new application areas
- Extending and leveraging our successful sales go-to-market strategy to cellular

